North West Ambulance Service



Greater Manchester

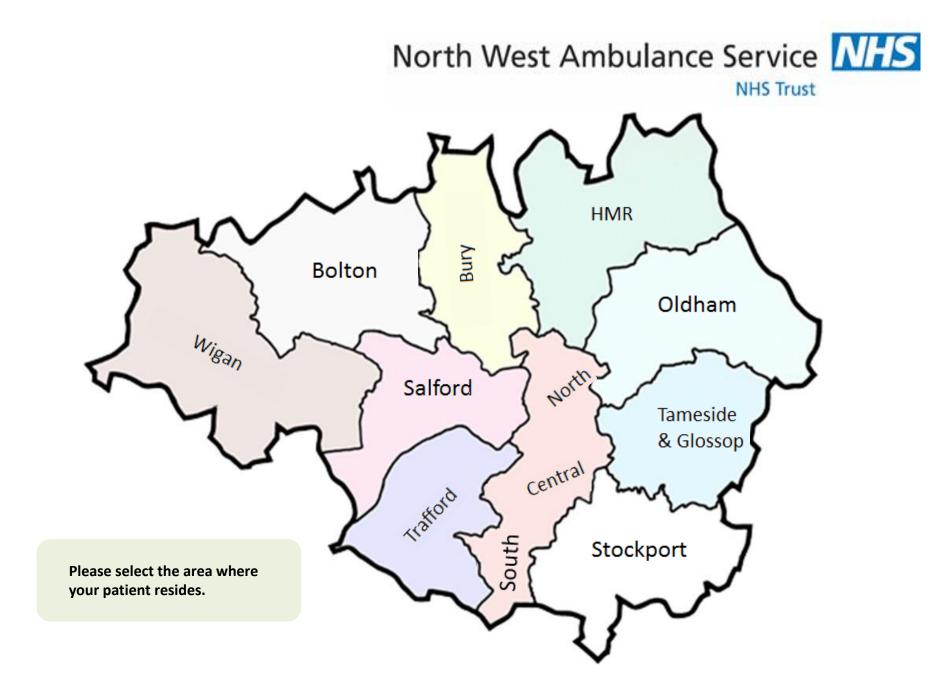
Referral and Conveyance Information

Updated February 2017- V2

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North West Ambulance Service







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TRAFFORD GP PRACTICES



Altrincham Medical Practice **Barrington Medical Centre Bodmin Road Health Centre Boundary House Medical Centre Brooks Bar Medical Centre** Conway Road Medical Practice **Davyhulme Medical Centre Firsway Health Centre** Flixton Road Medical Centre Gloucester House Medical Centre Gorse Hill Medical Centre Grove Medical Practice Lostock Medical Centre and Pharmacy North Trafford Group Practice (Dr Mene and Partners, Chester Road Surgery; Dr Siddigi, Qamar Medical Practice, and Dr N Acharekar, Seymour Grove Health Practice) Old Trafford Medical Practice Park Medical Practice Partington Central Surgery **Partington Family Practice** Primrose Avenue Surgery **Riddings Family Health Centre** Shay Lane Medical Centre (Kelman) Shay Lane Medical Centre (Patel) St. Johns Medical Centre The Ali Medical Practice The Delamere Medical Practice The Family Surgery The Surgery (Derbyshire Road South) The Village Surgery The Urmston Group Practice Timperley Health Centre (Westwood) Trafford Health Centre Washway Road Medical Centre West Timperley Medical Centre





0161 476 9667



Click for information







No Diabetes Referral Scheme in Trafford





ATT/AVS SCHEME – TRAFFORD

Criteria for referral to ATT -

- Trafford registered patient.
- Available 24/7
- Age 5 and over
- Amber or below outcome on Paramedic Pathfinder
- "Consider PC" on MTS
- Red refusals
- Any other concerns for patient who refuses or is not being conveyed





MENTAL HEALTH SCHEME – TRAFFORD

Criteria for referral to UCC -

- Trafford General; patient has a previously diagnosed mental health condition as their primary presentation.
- They have not taken an overdose & they have no red outcomes (excluding initial mental health presentation in first box on pathfinder).
- Patients who do not fulfil the criteria should have pathfinder applied and be referred to the most appropriate department.





FALLS SCHEME – TRAFFORD

Criteria for referral to Falls Scheme -

- Patients aged over 65yrs+
- Registered with a Trafford GP
- Fulfil the falls SCP
- Refer via NWAS Support Centre Carlisle on 0845 155 0334
- Patients who consent to a referral
- Patients who refuse to be conveyed can also be referred to the scheme







DIABETES REFERRAL SCHEME – TRAFFORD

There is currently no diabetes referrals scheme in Trafford.

If you feel that your patient could benefit from ongoing care, then please discuss your concerns with a GP through the local ATT scheme.



STOCKPORT GP PRACTICES



Adshall Road Medical Practice Adswood Road Surgery Archwood Surgery **Beech House Medical Practice Bents Lane Medical Practice** Bracondale Medical Centre **Bramhall Health Centre Bramhall Park Medical Centre Bredbury Medical Centre Brinnington Health Centre** Cale Green Surgery Caritas General Practice Partnership (Dial House) Caritas General Practice Partnership (Ellesmere) Cedar House Cedar House Chadsfield Medical Practice Hulme Hall Health Centre **Cheadle Medical Practice** Eastholme Surgery **Gatley Health Centre** Haider Medical Centre Heald Green Health Centre (Dr Wright et al) Heald Green Health Centre (Dr Dean et al) Heaton Mersey Medical Practice Heaton Moor Health Centre Heaton Norris Health Centre (Dr Sen) Heaton Norris Health Centre (Dr Marshall et al) **High Lane Medical Centre** Little Moor Surgery Lowfield Surgery Manor Medical Practice Marple Bridge Surgery Marple Cottage Surgery Marple Medical Practice

Park View Group Practice Romiley Health Centre Smithy Green Health Centre South Reddish Medical Centre (Dr Gupta) South Reddish Medical Centre (Dr Cole & Benjamin) Springfield Surgery Stockport Medical Group The Alvanley Family Practice The Family Surgery The Surgery Brinnington Road The Surgery Fulmar Drive The Village Surgery Vernon Park Surgery Woodley Health Centre





ATT/AVS SCHEME

Available to all patients registered with Stockport GP who fulfil the criteria.

24 hours a day every day on 0161 476 9667.

Criteria for referral to ATT -

Stockport registered patient. Available 24/7 Age 5 and over Amber or below outcome on Paramedic Pathfinder "Consider PC" on MTS Red refusals Any other concerns for patient who refuses or is not being conveyed





0161 476 9667



Currently not available



Currently not available



Currently not available





MENTAL HEALTH SCHEME

Not available. For advice, please call the clinical support hub.





FALLS SCHEME

Not available. For advice, please call the clinical support hub.





DIABETES SCHEME

Not available. For advice, please call the clinical support hub.



OLDHAM GP PRACTICES



Saraf Medical Practice **Moorside Medical Practice** Springfield House Medical Centre Hopwood House Medical Practice St Mary's Medical Centre Lees Medical Practice **Chadderton Medical Practice** Woodlands Medical CH Medical **Chadderton South Health Centre** Block Lane Surgery Failsworth Group Practice **Quayside Medical Practice** Medlock Medical Practice St Chads Medical Practice Hill Top Surgery Hollinwood Medical Practice The Parks Medical Practice **Royton and Crompton Family Practice Royton Medical Centre** The Oak Gables Partnership The Village Medical Practice Leesbrook Surgery Saddleworth Medical Practice **Pennine Medical Centre Greenbank Medical Practice** Lindley Medical Practice John Street Medical Practice Sun Valley Medical Practice

Alexandra Group Medical Practice Jarvis Medical Practice Dr Sidhu's Practice **Danson Family Practice Mohanty Practice** Littletown Family Medical Practice Kapur Family Care Integrated Care Centre Cluster The Duru Practice **Oldham Medical Services** Donald Wilde Medical Centre The Chowdhury Practice The Jalal Practice Dr Perkins **Oldham Family Practice** Werneth Medical Practice





ATT/AVS SCHEME

Available to all patients who fulfil the criteria.

24 hours a day, every day on 0161 337 2257.

Criteria for referral to ATT -

Oldham registered patient. Available 24/7 Age 5 and over Amber or below outcome on Paramedic Pathfinder "Consider PC" on MTS Red refusals Any other concerns for patient who refuses or is not being conveyed





0161 335 2257



-7



Via NWAS Support Centre Carlisle



Via NWAS Support Centre Carlisle





MENTAL HEALTH SCHEME

Mental health street triage referral scheme; for known and unknown mental health patients residing within Oldham.

The scheme criteria:-

- mental health patients who are experiencing an episode
- who denote an AMBER pathfinder outcome can be considered for referral to the local RAID team

Call 07500100524, 24/7 for a clinician to clinician conversation. The RAID team will then seek to establish if the patient can be supported in their own home. NB: the RAID team may ask for conveyance to a local section 136 unit, or A&E where a member of the team will meet the patient, if the patient cannot be treated in their own home. Those patients who have already taken an overdose or self-harmed will still need transport as normal.





DIABETES SCHEME

Diabetes Referral Scheme >18 yrs+.

Patient who has had a hypoglycaemic episode, either in their own home or a public place.

Refer via NWAS Support Centre Carlisle.





FALLS SCHEME

Standard Falls referral – refer via NWAS Support Centre Carlisle

For 2 hour response >65yrs+, refer via NWAS Support Centre Carlisle and Clinician to Clinician referral required on 0161 716 2855 (08:00 – 17:00, 7 days a week).

OOH on 07773318109.



TAMESIDE AND GLOSSOP GP PRACTICES



Albion Medical Practice Ashton Gp Service Awburn House Surgery **Bedford House Medical Centre Chapel Street Medical Centre** Churchgate Surgery **Clarendon Medical Centre** Cottage Lane Surgery Davaar Medical Centre Denton Medical Practice **Donneybrook Medical Centre** Dr Cox & Partners **Dr Rushton & Partner** Dr Vuyyuru S **Droylsden Medical Practice** Gordon Street Medical Centre **Grosvenor Medical Centre Guide Bridge Medical Practice** Hattersley Group Practice Haughton Vale Surgery **King Street Medical Centre** Lambgates Health Centre Lockside Medical Centre Manor House Glossop

Manor House Hadfield Market Street Medical Practice Millbrook Medical Practice **Mossley Medical Practice** Simmondley Medical Practice St Andrews House Stamford House Surgery Staveleigh Medical Centre Tame Valley Medical Centre The Brooke Surgery The Highlands Surgery The Hollies Surgery The Pike Practice **Thornley House Surgery Town Hall Surgery** Trafalgar Square Surgery Waterloo Medical Centre West End Medical Practice Windmill Medical Practice





0161 335 2257



Via NWAS Support Centre Carlisle

Via NWAS Support Centre Carlisle



Via NWAS Support Centre Carlisle





ATT/AVS SCHEME

Available to all patients who fulfil the criteria.

24 hours a day, every day on 0161 337 2257.

Criteria for referral to ATT -

Tameside and Glossop registered patient. Available 24/7 Age 5 and over Amber or below outcome on Paramedic Pathfinder "Consider PC" on MTS Red refusals Any other concerns for patient who refuses or is not being conveyed





MENTAL HEALTH SCHEME

No mental health scheme at present within Tameside and Glossop. For advice, contact the clinical support hub.

NB: Epilepsy >18 yrs+

Refer via NWAS Support Centre Carlisle



DIABETES SCHEME

Diabetes Referral Scheme >18 yrs+, who have suffered a hypoglycaemic episode.

NB: 2 hour response available.

Refer via NWAS Support Centre Carlisle.





FALLS SCHEME

Standard Falls referral

NB: 2 hour response available >18yrs+.

Refer via NWAS Support Centre Carlisle



SALFORD GP PRACTICES

Blackfriars

Care Homes Medical Practice Chapel Medical Centre Cherry Medical Practice **Clarendon Medical Practice** Cleggs Lane Medical Practice Dr Ugo Umeadi Cornerstone Medical Practice Dr A Ahuja **Dr A R Stewart & Partners** Dr C B Warburton Dr Choudhury And Dr Sultan Dr CONTINUINGHEALTHCAR Dr D K Mccarthy & Partners Dr J Behardien, Dr A Walker & Dr T Regan **Dr J Harris & Partners** Dr J White & Partners Dr J Y Amin Dr M S Yates, Dr A W Fletcher, Dr C Mafunga & Dr M Springfield Medical Centre Mafunga Dr M Shahbaz & Dr D Dillon Dr N Kassam & Dr A Pira Dr Nagesh Chennupati & Dr Geeta Datla Dr P R Ghosh Dr Stedman & Partners Dr W S Davis Dr Y. Loomba & Partners Drs Budden, Sutherland, Tasker & Tyrrell Eccles Gateway Medical Centre - Dr H Singh **Ellenbrook Medical Practice** Langworthy Medical Practice Limefield Medical Centre Longfield Lodge Lower Broughton HC Dr K H Buch Lower Broughton HC Dr I Jeet

Manchester Road East Med Prac - Dr M T Khan Monton Medical Centre - Dr J M Borg-Costanzi **Mosslands Medical Practice Newbury Green Medical Practice Ordsall Health Surgery Orient Road Medical Practice** Pendleton Medical Practice Salford Care Centre (Irlam Clinic) Salford Health Matters (Eccles) Salford Health Matters (Little Hulton) Salford Health Matters (Salford) Salford Homeless Project Salford Medical Centre 1 - Dr Ramzan Salim Salford Medical Practice 2 - Dr A Rahman Silverdale Medical Practice Sorrel Bank Medical Practice The Energise Healthy Living Centre THE GILL MEDICAL CENTRE The Height Medical Practice The Sides Medical Centre **Trinity Medical Centre** Victoria Road Surgery Walkden Medical Centre







0161 335 2257 in hours 0161 206 0425 out of hours





Via NWAS Support Centre Carlisle



Via NWAS Support Centre Carlisle





ATT/AVS SCHEME

Available to all patients who fulfil the criteria.

In hours, call 0161 337 2257.

Out of hours (18:30 to 08:00, 24/7 weekends/bank holidays) call 0161 206 0425

Criteria for referral to ATT -

Salford registered patient. Available 24/7 Age 5 and over Amber or below outcome on Paramedic Pathfinder "Consider PC" on MTS Red refusals Any other concerns for patient who refuses or is not being conveyed





MENTAL HEALTH SCHEME

No mental health scheme at present within Salford. For advice, contact the clinical support hub.





DIABETES SCHEME

Diabetes Referral Scheme >18yrs+.

Refer via NWAS Support Centre Carlisle.





FALLS SCHEME

Standard Falls referral >65yrs+

Refer via NWAS Support Centre Carlisle



HEYWOOD, MIDDLETON AND ROCHDALE GP PRACTICES



Argyle Street Medical Centre Heady Hill Surgery The Junction\Alkrington Surgery Middleton Health Centre Rochdale Road Medical Centre Family Practice\The Strand Medical Centre Woodside Medical Centre Durnford Medical Centre Hopwood Medical Centre Longford Street Medical Centre Peterloo Medical Centre Dr Stockton and Thompson Windermere Road Medical Centre York House Medical Centre





0161 763 8538



07785243443/0161 778 2933





Via NWAS Support Centre Carlisle





ATT/AVS SCHEME

Available to all patients who fulfil the criteria.

24 hours a day, every day on 0161 763 8538.

Criteria for referral to ATT -

Heywood, Middleton and Rochdale registered patient. Available 24/7 Age 5 and over Amber or below outcome on Paramedic Pathfinder "Consider PC" on MTS Red refusals Any other concerns for patient who refuses or is not being conveyed





MENTAL HEALTH SCHEME

Mental health referral scheme; for known and unknown mental health patients residing within Heywood, Middleton & Rochdale.

The scheme criteria:-

- mental health patients who are experiencing an episode
- who denote an AMBER pathfinder outcome can be considered for referral

Call 07785243443 , available 24/7.

NB: at times of high demand, the clinicians mobile may switch to answer phone. A secondary office number can be used on this occasions – 0161 778 2933.





DIABETES SCHEME

Diabetes Referral Scheme >18yrs+.

Patient experiencing a hypoglycaemic episode, in private dwelling or public place, who is registered with a local GP.

Refer via NWAS Support Centre Carlisle.





FALLS SCHEME

Standard Falls referral 65yrs+

Refer via NWAS Support Centre Carlisle

Falls 2 hour response 65yrs+

Refer via NWAS Support Centre Carlisle and clinician to clinician referral required on 0161 763 8525 (08:00 – 18:00), 7 days a week. OOH on 07773318109.



NORTH MANCHESTER GP PRACTICES



Aleeshan Medical Centre Mazhani & Khan Practice Artane Medical Centre Mokashi and Partners **Beacon Medical Centre** New Collegiate Medical Centre **Brookdale Surgery New Islington Practice Charlestown Medical Practice** Newton Heatlh Health Centre **Cheetham Hill Medical Centre** Park View Medical Centre **City Health Centre Queens Medical Practice Conran Medial Practice Simpson Medical Practice Cornerstone Family Practice** St. Georges Medical Centre Dam Head Medical Centre The Avenue Medical Centre **Croylsden Road Family Practice** The Jolly Medical Centre **Eastlands Medical Practice** The Village Surgery Fernclough Surgery The Singh Medical Practice **Florence House Medical Practice Urban Village Medical Practice Five Oaks Family Practice**

Valentine Medical Centre Hazeldene Medical Centre Victoria Mill Medical Practice Lime Square Medical Practice Wellfield Medical Centre Whitley Road Medical Centre





0161 741 2008 or 07816 064131. OOH 0161 337 2257



Not available

Via NWAS Support Centre Carlisle



Via NWAS Support Centre Carlisle





ATT/AVS SCHEME

Available for patients aged 18yrs+ between 0830 and 1830, seven days a week, call the north Manchester crisis response (AVS) on 0161 741 2008. If there no answer please use the duty mobile, 07816 064131. Between 1830 and 0800, for patients aged 5yrs+, crews should use the established GoToDoc GP Referral Scheme on 0161 337 2257. There is no provision currently between 0800 and 0830 daily. Paediatric referral scheme via Go To Doc on 0161 337 2257 for patients aged 5yrs to 18yrs, amber outcome or below, 7 days a week between 0800 to 0000 midnight.

Criteria for referral to ATT -

North Manchester registered patient

Amber or below outcome on Paramedic Pathfinder

"Consider PC" on MTS

Red refusals

Any other concerns for patient who refuses or is not being conveyed

Will not accept referrals from clinicians who have not undertaken a face to face assessment.





MENTAL HEALTH SCHEME

No mental health scheme currently available. For advice, please call the clinical support hub.





DIABETES SCHEME

Diabetes Referral Scheme 18yrs+.

Refer via NWAS Support Centre Carlisle.





FALLS SCHEME

Standard Falls referral 65yrs+

Refer via NWAS Support Centre Carlisle

Falls 2 hour response 18yrs+

0900 to 1730, 7 days a week

Refer via NWAS Support Centre Carlisle.

If clinician to clinician discussion required call 0161 741 2008



CENTRAL MANCHESTER GP PRACTICES



Drs Ngan and Chan Allsa Craig Medical Practice Levenshulme Medical Centre Surrey Lodge Group Practice Shiv Lodge Medical Centre Gorton Medical Centre **Dr Cunningham & Partners** Ashville Surgery The Range Medical Centre Mount road Surgery West Gorton Medical Centre Ashcroft Surgery Princess Road Surgery The Kaya Practice Drs Chen & Davis The Radcliffe Practice New Bank Health Centre The Wilbraham Surgery The Robert Darbishire Practice Drs Chiu, Koh & Gan Moss Side Family Medical Practice Wilmslow Road Medical Centre The Surgery The Arch Medical Practice The Whitswood Practice Parkside Medical Centre The Alexandra Practice **Corkland Road Medical Practice** Dr Hussain **Cornbrook Medical Practice**

Oswald Medical Practice The Dos Longsight Medical Practice Hawthorn Medical Centre





0161 337 2257





Via NWAS Support Centre Carlisle



-7

Via NWAS Support Centre Carlisle





ATT/AVS SCHEME

24 hours a day, every day on 0161 337 2257.

Criteria for referral to ATT -

Central Manchester registered patient. Available 24/7 Age 5 and over Amber or below outcome on Paramedic Pathfinder "Consider PC" on MTS Red refusals Any other concerns for patient who refuses or is not being conveyed





MENTAL HEALTH SCHEME

Out of hours mental health care and support

NWAS staff may encounter eligible patients directly or be requested to assist the police. The following criteria should be used to determine if the patient is eligible to attend the Sanctuary (CI308):

1. Is the incident located in the Manchester Royal Infirmary catchment area?

2. Is the patient is suffering from a previously diagnosed mental health condition as their primary presentation?

3. The patient has not taken an overdose (excluding alcohol intoxication)?

4. The patient has no self harm injuries requiring treatment?

5. The patient has no red outcomes using pathfinder? (excluding initial mental health presentation in first box)

6. The patient consents to being seen at the Sanctuary

If criteria fulfilled, please call the Sanctuary on 07582 780933.

Patients should present no immediate risk to their self or others. Alcohol and drug consumption do not make a patient exempt from this service. However, they must have the capacity to engage with ambulance and/or police staff, be able to mobilise and self-care.

Patients who are suffering a panic attack or who are in an extreme panic state must be transferred directly to the nearest Emergency Department. If the referral is accepted, please advise EOC of your destination and transport the patient to the Sanctuary which is located on the ground floor of The Kath Locke Centre, 123 Moss Lane East, Manchester, M15 5DD. On arrival, staff should drive into the car park at the rear of the Kath Locke Centre and use the entrance to the rear of the building.





DIABETES SCHEME

Diabetes Referral Scheme 65yrs+.

Refer via NWAS Support Centre Carlisle.





FALLS SCHEME

Standard Falls referral 65yrs+

Refer via NWAS Support Centre Carlisle



BURY GP PRACTICES



Blackford House Medical Centre Dr A K Kotegaonkar & Partners Dr C Shekar & Partners Dr Cheong & Al-Dubbaisi Dr P Norman & Partners Dr P W V Thomas & Partners Dr Saxena & Partners Dr Subbiah & Partners, Ribblesdale Medical Practices **Fairfax Group Practice Greenmount Medical Centre Greyland Medical Centre Huntley Mount Medical Centre Knowsley Medical Centre** Longfield Medical Practice Monarch Medical Centre Peel GPs RADCLIFFE MEDICAL PRACTICE **Ramsbottom Group Practice Redbank Group Practice** Medical Practice - Dr Britton & Partners Rock Healthcare Limited St Gabriels Medical Centre The Birches Medical Centre The Elms Medical Centre The RLC Surgery **Tottington Medical Practice** Unsworth Medical Centre **Uplands Medical Centre** Walmersley Road Medical Practice Whittaker Lane Medical Centre Woodbank Surgery





0161 763 8538





A

0161 253 5151 (09:00 – 20:00), 7 days week OOH on 07773318109



Via NWAS Support Centre Carlisle





ATT/AVS SCHEME

Available 24/7, on 0161 763 8538.

Criteria for referral to ATT -

Bury registered patient. Available 24/7 Age 5 and over Amber or below outcome on Paramedic Pathfinder "Consider PC" on MTS Red refusals Any other concerns for patient who refuses or is not being conveyed





MENTAL HEALTH SCHEME

Mental health referral scheme; for known and unknown mental health patients residing within Bury.

The scheme criteria:-

- mental health patients who are experiencing an episode
- who denote an AMBER pathfinder outcome can be considered for referral

Call 07785243443 , available 24/7.

NB: at times of high demand, the clinicians mobile may switch to answer phone. A secondary office number can be used on this occasions – 0161 778 2933.



DIABETES SCHEME

Diabetes Referral Scheme 18yrs+.

Refer via NWAS Support Centre Carlisle.





FALLS SCHEME

Falls 2 hour response 65yrs+, eligible for SCP

Refer via NWAS Support Centre Carlisle and clinician to clinician referral on 0161 253 5151 (09:00 – 20:00), 7 days week.

OOH on 07773318109.



BOLTON GP SCHEMES



3D Medical Centre ALASTAIR ROSS MEDICAL PRACTICE AL-FAL MEDICAL GROUP Beehive Surgery **Bolton Community Practice CIC - Astley** Dale surgery Bolton Community Practice CIC -Ladybridge Surgery **Bolton Community Practice CIC - Little** Lever Surgery **Bolton Community Practice CIC - The** Market Surgery **Bolton General Practice Bolton Medical Centre Burnside Surgery Church Street Surgery Cornerstone Surgery Dalefield Surgery Deane Surgery** Dr A M Zarrouk Dr A Shri-Kant & Partner **Dr Agarwal & Partners** Dr Barua Dr C Hallikeri & Partners Dr Dakshina-Murthi Dr Greenhalgh and Partners (was Dr Littlewood and Partners) Dr Hendy & Dr Rizwan

Dr Kumar Dr Liversedge & Partners Dr Loomba **Dr Lowe & Partners Dr Lyon & Partners** Dr N Sidda **Dr Newgrosh** Dr P K Jain & Dr M Gupta Dr Selvarajan **Dr Silvert and Partners** Dr SMH Nagvi **Dr T Lynch & Partners** Dr Wall & Partners **Dr** Walmsley and Partners **Drs Jeyam & Jesudas** Drs Karim & James-Authe Drs Karim & James-Authe Drs Kirby, Page, McMillen & Tomkinson & Wall Drs Uddin. Anwar & Munawar **Edgworth Medical Centre**

Garnet Fold Practice Great Lever Practice Heaton Medical Centre Kildonan House Group Surgery Mandalay Medical Centre Orient House Medical Centre Pike View Medical Centre Shanti Medical Centre Southbrook Surgery Spring House Surgery Stable Fold Surgery STONEHILL MEDICAL CENTRE Swan Lane Medical Centre The Harwood Medical Centre The Surgery, Egerton / Dunscar **Tonge Moor Health Centre** Unsworth Group Practice, Blackrod Unsworth Group Practice, Westhoughton





0161 763 8538



0300 303 0581

Via NWAS Support Centre Carlisle



Via NWAS Support Centre Carlisle





ATT/AVS SCHEME

Available 24 hours a day, 7 days a week all patients aged 5 years and above who are registered with a Bolton GP\GP practice and who exit either Pathfinder at AMBER or below or MTS FTF at 'Consider Primary Care' or below, can be referred to the local scheme on 0161 763 8538.

Calls will be answered in a timely manner, usually through warm transfer from call centre but in most cases within 15 minutes.

The scheme provider BARDoC will field calls in-hours and warm transfer the NWAS clinician to the patient's own GP and record the telephone referral. During the out of hours period BARDoC will transfer the call to one of their clinicians.





MENTAL HEALTH SCHEME

Available between 8pm and 6am, 365 days a day.

Alcohol and drug consumption do not make a patient exempt from this service. However, they must have the capacity to engage with police and ambulance crews, be able to mobilise and self-care. Patients who are suffering a panic attack or in an extreme panic state, must be transferred directly to the nearest ED. If it is believed that the patient fulfils ALL of the specified criteria (CI358):

- 1. Is the incident located in the Royal Bolton catchment area?
- 2. Is the patient over 18?

3. Is the patient suffering from a previously diagnosed mental health condition as their primary presentation?

- 4. The patient has not taken an overdose (excluding alcohol intoxication)?
- 5. The patient has no self harm injuries requiring treatment?
- 6. The patient has no red outcomes using pathfinder? (excluding initial mental health presentation in first box)
- 7. The patient consents to being seen at the Sanctuary

Patients should present no immediate risk to their self or others. Alcohol and drug consumption do not make a patient exempt from this service. However, they must have the capacity to engage with ambulance and/or police staff, be able to mobilise and self-care. Patients who are suffering a panic attack or in an extreme panic state must be transferred directly to the nearest Emergency Department. Please call the Sanctuary on the dedicated statutory services referral line on 0300 303 0581. If referral is accepted, the crew should advise EOC of their destination and transport The Sanctuary, within Bolton Young Persons Housing Scheme, Trinity House, Breightmet Street, Bolton, BL2 1BR.





DIABETES SCHEME

Diabetes Referral Scheme 18yrs+.

Patient who is experiencing\experienced a hypoglycaemic episode either in their own home or in a public place.

Refer via NWAS Support Centre Carlisle.





FALLS SCHEME

Falls 2 hour response 65yrs+

Refer via NWAS Support Centre Carlisle.

Falls Rapid Response option; A two hour response is available for Bolton patients who have fallen, between 0800/2100, 7 days a week on 01204 462188 including bank holidays. Crews should also make a referral via Carlisle.



ASHTON, LEIGH AND WIGAN GP PRACTICES



7 Brooks Medical Practice (Dr Alistair Partnership) Ashton Medical Centre **Astley General Practice Bee Fold Medical Centre Beech Hill Medical Practice** Bradshaw Medical Centre Braithwaite Road Surgery **Brookmill Medical Centre** Bryn Cross Surgery **Dicconson Group Practice Direct Access Surgery** Dr Ahmad & Partners Dr Alistair Partnership (Ashton) Dr Alistair Partnership (Golborne) Dr C A Xavier Dr C A Xavier Dr C P Khatri & Partners **Dr D G BRODIE & Partners** Dr D Pal Dr Gupta Dr J D Seabrook & Partner Dr Khatri's Surgery Dr L Saxena **Dr Maung & Partners** Dr Ollerton Dr Pitalia & Partners Dr R J Anderson & Partner Dr Shahbazi and Partner Dr Sharma Dr Sivakumar and Dr Gude **Dr Smith & Partners**

Dr Spielmann & Partners Dr Vasanth and Partner Dr Zaman and Partner Drs Anis & Anis Drs Atrey Drs Patel, Kamath & Partners Seven Brooks Medical Centre Drs Russell & Mohan Kumar Drs Trivedi & Trivedi Foxleigh Family Surgery **Grasmere Surgery** Hindley Green Surgery **Hindley Health Centre** IntraHealth Atherton **Intrahealth Family Practice** Intrahealth LSV ntrahealth Marsh Green Intrahealth Platt Bridge IntraHealth Tyldesley **Kidglove Surgery** Leigh Family Practice -**Bridgewater Medical Centre** Leigh Family Practice - Higher **Folds Surgery** Leigh Family Practice - Wigan Road Surgery Lilford Park Surgery Lower Ince Surgery **Marus Bridge Practice** Medicentre

Mesnes View Surgery Newtown Medical Practice Pemberton Surgery Platt House Surgery Premier Health Team Shakespeare Surgery Ltd Shevington Surgery Slag Lane Medical Centre Standish Medical Practice The Ince Practice





07795017651 0800 - 1830 01942 614370 1830 - 0800



01942 482239 known patients 01942 410522 out of hours\unknown



Via NWAS Support Centre Carlisle



Via NWAS Support Centre Carlisle





ATT/AVS SCHEME

24/7 on 07795017651 08:00hrs–18:30 hrs and then 18:30hrs– 08:00hrs on 01942 614370.

If any issue with mobile number during 08:00hrs–18:30hrs, then phone 01942 483453 (reception at Leigh walk-in centre).

Criteria for referral to ATT -

Ashton, Leigh and Wigan registered patient. Available 24/7 Age 5 and over Amber or below outcome on Paramedic Pathfinder "Consider PC" on MTS Red refusals Any other concerns for patient who refuses or is not being conveyed





MENTAL HEALTH SCHEME

Available between 8pm and 6am, 365 days a day.

Alcohol/drug consumption do not make a patient exempt from this service. They must have the capacity to engage with police\ ambulance crews, be able to mobilise & self-care. Patients who are suffering a panic attack or in an extreme panic state, must be transferred directly to the nearest ED. If the patient fulfils ALL of the specified criteria (CI337); following criteria should be used to determine if the patient is eligible to attend The Sanctuary, within Claire House, Wigan:

- 1. Is the incident located in the Wigan Infirmary catchment area?
- 2. Is the patient over 18?
- 3. Is the patient suffering from a previously diagnosed mental health condition as their primary presentation?
- 4. The patient has not taken an overdose (excluding alcohol intoxication)?
- 5. The patient has no self-harm injuries requiring treatment?
- 6. The patient has no red outcomes using pathfinder? (excluding initial mental health presentation in first box)
- 7. The patient consents to being seen at the Sanctuary

Patients should present no immediate risk to their self or others. Alcohol and drug consumption do not make a patient exempt from this service. However, they must have the capacity to engage with ambulance and/or police staff, be able to mobilise and self-care.

Patients who are suffering a panic attack or in an extreme panic state must be transferred directly to the nearest Emergency Department.

Please call the Sanctuary on the dedicated statutory services referral line on 01942 410522. If referral is accepted, the crew should advise EOC of their destination and transport to Claire House, Phoenix Way, Wigan, WN3 4NW





DIABETES SCHEME

Diabetes Referral Scheme 18yrs+.

Patient who has had or who is experiencing a hypoglycaemic episode, either in their own home or in a public place.

Refer via NWAS Support Centre Carlisle.





FALLS SCHEME

Falls 2 hour response 65 yrs+

Refer via NWAS Support Centre Carlisle.

Falls Rapid Response option 65yrs+, eligible for SCP

A two hr response is available for patients who have fallen, between 0800/1900, 7 days a week on 01942 822643 including bank holidays.

NB: Crews should also make a referral via Carlisle.



SOUTH MANCHESTER GP PRACTICES



Al-Shifa Medical Centre **Kingsway Medical Practice Barlow Medical Centre** Ladybarn Group Practice **Benchill Medical Practice Maples Medical Centre Bodey Medical Centre** Mauldeth Medical Centre The Borchardt Medical Centre Merseybank Surgery **Bowland Medical Practice** Northenden Group Practice **Brooklands Medical Practice** Northern Moor Medical Practice Burnage Healthcare Practice Peel Hall Medical Practice **Cornishway Group Practice R K Medical Practice David Medical Centre** The Park Medical Centre **Didsbury Medical Centre Tregenna Group Practice** Fallowfield Medical Centre Woodlands Medical Practice



0161 337 2257



Not available



Not available



Not available





ATT/AVS SCHEME

24 hours a day, every day on 0161 337 2257.

Criteria for referral to ATT -

South Manchester registered patient. Available 24/7 Age 5 and over Amber or below outcome on Paramedic Pathfinder "Consider PC" on MTS Red refusals Any other concerns for patient who refuses or is not being conveyed





MENTAL HEALTH SCHEME

Not available. For advice, please call the clinical support hub.





DIABETES SCHEME

Not available. For advice, please call the clinical support hub.





FALLS SCHEME

Not available. For advice, please call the clinical support hub.

